Joint Research Centre

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CO$_2$MPAS:
User Communication

Ispra, 15/05/2017

www.ec.europa.eu/jrc

European Commission

Reporting bugs/errors, asking questions to the CO_2MPAS-Team

It is very important that all CO_2MPAS users assist in its further improvement by:

- *Providing feedback when available*
- *Communicating bugs/errors in the software*
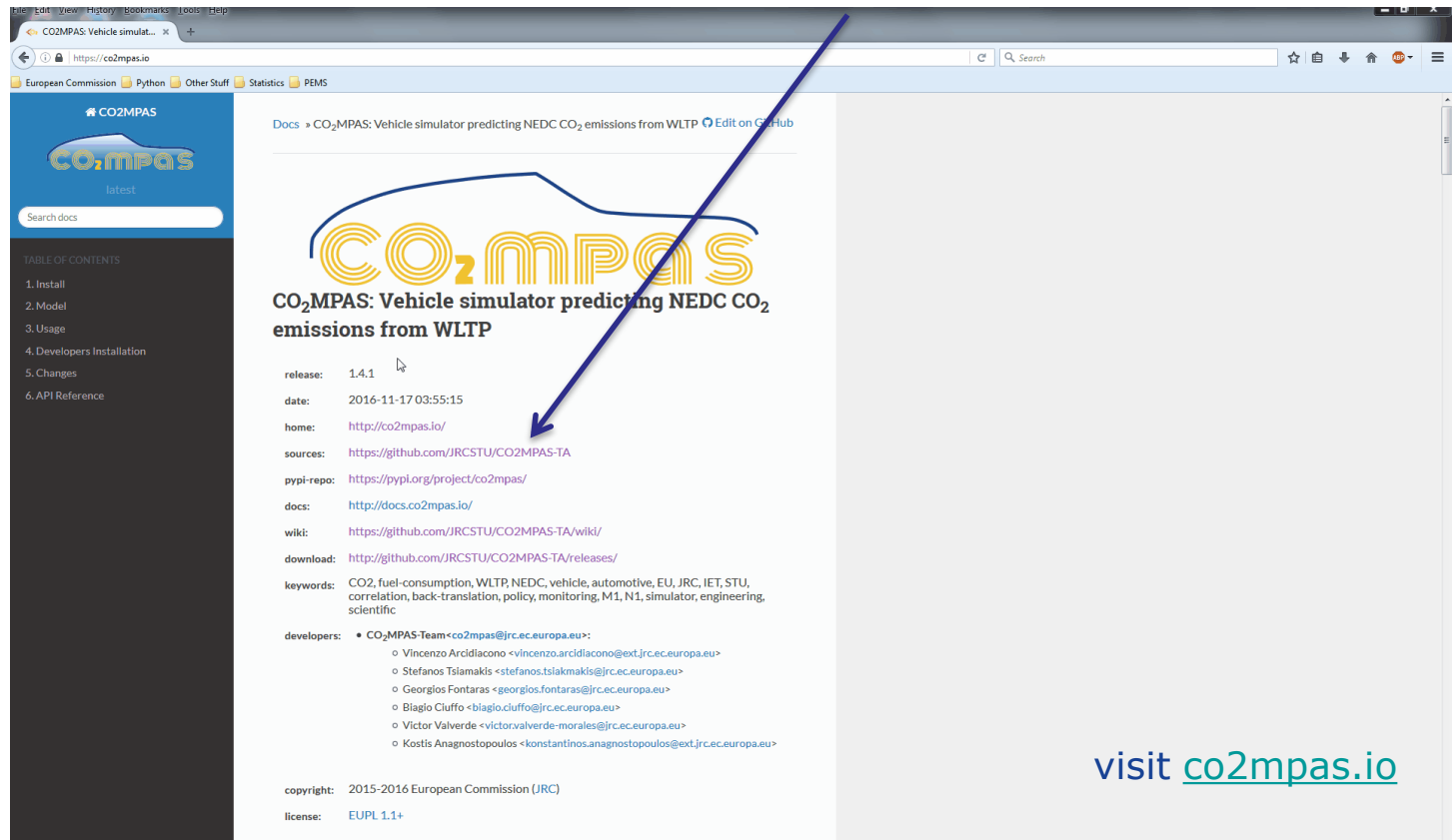- *Requesting specific guidance when necessary*

CO_2MPAS team will support you and try to find the solution as soon as possible given the availability of resources.

How to reach us

CO$_2$MPAS website www.co2mpas.io provides a series of links

To raise issues, visit the CO$_2$MPAS repository page (GIT-hub page):
https://github.com/JRCSTU/CO2MPAS-TA/issues

visit co2mpas.io

Reporting bugs/errors, asking questions

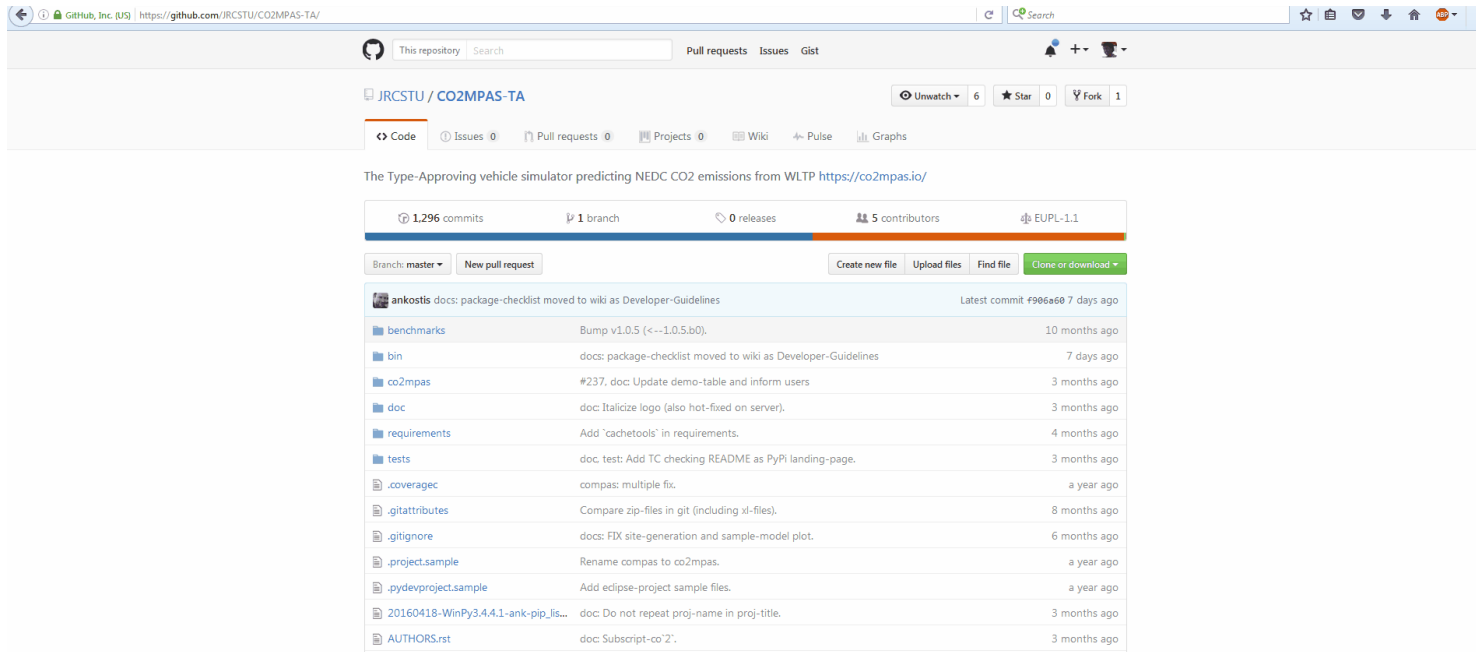https://github.com/JRCSTU/CO2MPAS-TA/issues
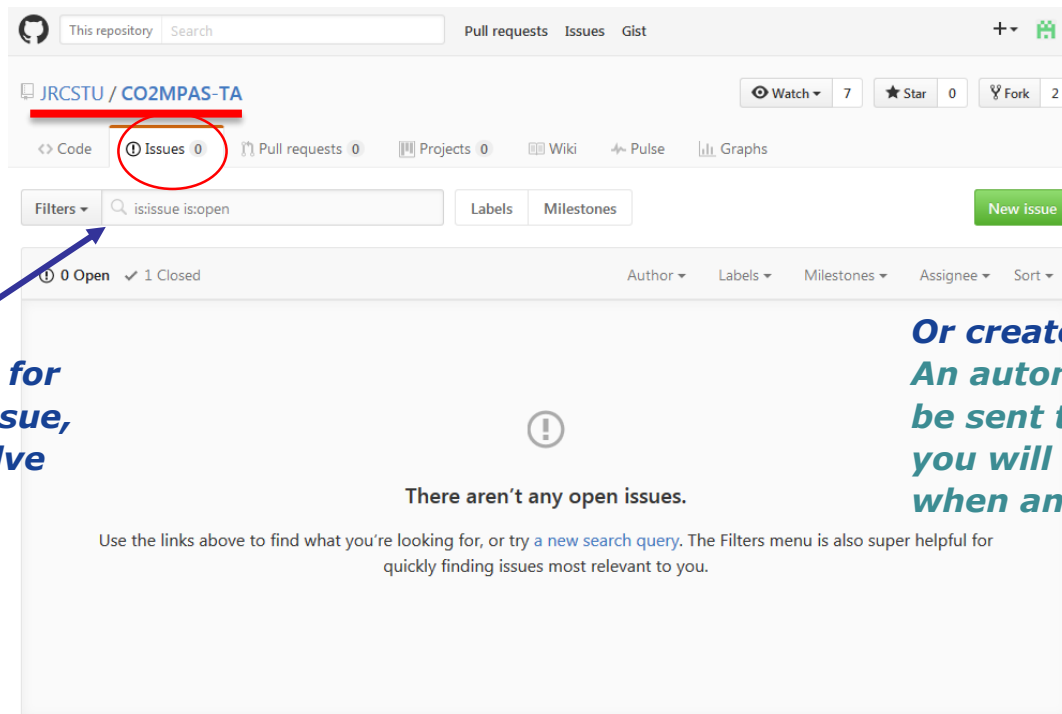
Either search for an existing issue, that could solve your problem

Or create a new one. An automatic notification will be sent to the developers and you will receive notifications when an answer is provided.

Reporting bugs/errors, asking questions

https://github.com/JRCSTU/CO2MPAS-TA/issues

Reporting bugs/errors, asking questions

Some notes:

- Make sure that your question has not yet been asked before by using the search box.
- Give as much information as possible regarding the problem faced and, if possible, provide files to the CO_2MPAS-Team to be able to replicate the problem.
- Alternatively, you can send an e-mail to the CO_2MPAS functional mailbox: JRC-CO2MPAS@ec.europa.eu
  ~~CO2MPAS@jrc.ec.europa.eu~~ no more exists.

For more information, you can visit the

CO2MPAS user guidelines:

https://github.com/JRCSTU/CO2MPAS-TA/wiki/CO2MPAS-user-guidelines

Reporting bugs/errors, asking questions to the CO$_2$MPAS-Team

Important links:

1. https://github.com/JRCSTU/CO2MPAS-TA/issues
2. JRC-CO2MPAS@ec.europa.eu (functional mailbox)

Useful links:

1. https://github.com/JRCSTU/CO2MPAS-TA/wiki/CO2MPAS-user-guidelines
2. https://github.com/adam-p/markdown-here/wiki/Markdown-Cheatsheet

Thank you for your attention